



15 July 2021

To: The South African Revenue Service

Lehae La SARS
299 Bronkhorst Street
PRETORIA
0181

Via email: SARS SNtombela3@sars.gov.za

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sars_ops_escalations@thesait.org.za

RE: BLANK TCS LETTER

Dear Colleagues,

During the past week, the South African Institute of Taxation (SAIT) received several queries from members raising concerns regarding generic notices issued by SARS to taxpayers and tax practitioners stating: "The taxpayers' Tax Compliance Status (TCS) will change if it is not remedied within 14 days". The notice does not indicate the taxpayer's name or tax reference number making it difficult for tax practitioners to identify the taxpayer the notice relates to.

Based on recommendations provided by a SARS/RCB regional coordinator, tax practitioners were advised to ignore the notices if their clients are compliant. Tax practitioners were further advised to continue to monitor the TCS of their clients through the eFiling system or call the SARS Contact Centre.

Several SAIT members have provided examples of the notices received from SARS. Some of the examples have been attached for your attention.

SAIT is requesting SARS to clarify the reason why these generic notices have been sent to taxpayers and request confirmation on the way forward to be communicated to the affected tax practitioners.

Yours faithfully,

SAIT

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